





POSITION PROFILE

Senior Computing

Engineer

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## The Organisation



Midlothian Council is Scotland's fastest growing Local Authority - serving a growing population of over 90,000. Situated just ten miles south of Edinburgh, Midlothian boasts some of the finest green spaces in Scotland, including the Pentlands Regional Park. People are moving to the area to live in new housing, to take advantage of job opportunities and for the excellent transport links, including the Borders Railway. We provide a hugely diverse range of services to our citizens including schools, social care, planning waste and recycling services, libraries, and lots more.

Once known for its mining, Midlothian now has the largest concentration of animal-science-related expertise in Europe. The Edinburgh and South East Scotland City Region Deal, a major initiative with the potential to transform Midlothian, will drive productivity and growth while reducing inequalities and deprivation. Meanwhile, ambitious plans to improve town and village centres including Dalkeith, Newtongrange, Penicuik and Gorebridge will further boost the economy.

Midlothian offers excellent leisure opportunities. Our Loanhead Centre, incorporating a new primary school, library, medical practice, pool and leisure facilities, won a Scottish Property Award. Newbattle Community Campus opened in 2018 and is a Digital Centre of Excellence. The Midlothian Snowsports Centre at Hillend boasts the longest dry ski slope in Europe, whilst five of the Council's parks have Green Flags.

The Council is the largest employer in the region, with roles for over 4,000 people. We recognise that our most valuable asset is our people, and we strive to be an employer of choice by providing a range of benefits to recruit and retain the best people.



# Background to the Current Opportunity



Amongst the 4000 staff at Midlothian Council includes a host of talented digital and technical change professionals. It is within this area that the Senior Computing Engineer will sit. The successful candidate will be joining the Council at a hugely exciting time as we embark on a wide-scale transformation supported by our new Digital Strategy.

Pivotal to delivering our ambitions is a Digital Service that underpins this work, both now and in the future. Not only will you be managing and supporting a wide range of Windows-based enterprise software and hardware, but you will also be helping create a more resilient organisation that can quickly respond to the evolving digital needs of its staff and citizens. You can make a real difference to the people who live and work here, collaborating with them and working in a dynamic and flexible environment.

#### Thoughts on Preferred Candidate:

We are looking for a digital professional with a collaborative, innovative approach, a high level of drive and commitment, excellent technical skills, a great track record of delivering and maintaining digital services in other organisations, and experience in successfully managing and improving upon a wide range of systems and processes.



### The Role



**Job Title:** Senior Computing Engineer

Reports to: IT Team Leader

#### Key Responsibilities:

- Day to day management of the setup, configuration and support of critical digital systems
- Provide competent advice, guidance and support to digital colleagues
- Collaborate with partner organisations on a range of complex and sensitive security issues
- Support security incident response teams, problems, changes and releases relating to Council systems
- Lead and co-ordinate major software and hardware rollout and update projects
- Provide support to your managers and advise them on service improvements and new technologies
- Consult on system requirements and configuration with senior technical colleagues and service managers, responding to and solving faults or problems
- Support technical and security audits of hardware and software
- Regularly undertake research into new digital products and techniques, evaluating their effectiveness and applicability to Midlothian Council



## The Individual



### Key Skills / Attributes:

- 3+ years of managing Windows operating systems within a large organisation
- 2+ years of leading or been a major involvement in IT-related projects
- 3+ years of troubleshooting IT tier 3 incidents
- Expert experience in a number of these technologies:
  - o Azure Virtual Desktop
  - o Vulnerability Management
  - o Citrix Gateway (Netscaler)
  - o Citrix Provisioning
  - SCCM Deployments
  - o Powershell Scripting
  - o MacOS
  - o Creating and managing Group Policies



### Remuneration



Salary: Competitive salary available

**Benefits Include:** Flexible working

Local Government Pension Scheme, Council's contributions are

22.2%

Family-friendly leave

Discounted Gym membership at our leisure centres

Nationally agreed pay increases

Cycle to work scheme



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- To find out more about the role, please contact Midlothian Council's retained advisor, Rachel Sim at Livingston James
- All third-party applications, enquiries and direct approaches to Midlothian Council will be referred to Livingston James